03/06/2017 08:40:31

(34 items)

Add-ins



The problematic add-in 'MsouPlug.OutlookPlug' was re-enabled by you Add-ins: Add-ins The 'MsouPlug.OutlookPlug' add-in was found in DoNotDisableAddinList in the registry. This addin was originally disabled by Outlook, but has been subsequently re-enabled by you. If Outlook is slow, unresponsive or crashing, you might want to disable this add-in.

For steps on disabling an add-in, click the 'Click here ...' link and then follow the steps in the 'Disabling an add-in that was re-enabled' section of the article.

Address Book



The address book information for your organization is probably out of date Cached Mode: Offl... The address list for your organization may not contain recent changes or additions because the Offline Address Book (OAB) files on your computer haven't been updated by Outlook in the last 46 days.

On the SEND/RECEIVE tab, click Send/Receive Groups and then click Download Address Book. If you receive an error, click the 'Click here ...' link for additional information.

Autodiscover



Autodiscover information is incorrect due to cached information in the registry Current Profile:... Outlook is using the Autodiscover information from

https://outlook.com/autodiscover/autodiscover.xml which is the URL specified in the registry information for your Outlook profile. Your maillbox is in Office 365, so the URL is not valid.

Click the 'Click here ...' link for information on how to resolve this issue.



Autodiscover information is incorrect due to cached information in the registry Current Profile:... Outlook is using the Autodiscover information from

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All Issues (34)

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(34 items)



Autodiscover information is incorrect due to cached information in the registry Current Profile:...

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https://outlook.com/autodiscover/autodiscover.xml which is the URL specified in the registry information for your Outlook profile. Your maillbox is in Office 365, so the URL is not valid.

Click the 'Click here ...' link for information on how to resolve this issue.

Calendar



n 'Publish to WebDAV Server' is not available in Outlook Primary Exchange Mailbox: AutoDiscover When you right-click a Calendar folder and then click Share, the 'Publish to WebDAV Server' is missing because your administrator made changes to the Sharing Policy for your organization or your personal mailbox.

Click the 'Click here ...' link for additional details on this issue.

Configuration (unsupported or problematic)



Duplicate email messages or problems working with meetings. Stores: Global The Default e-mail delivery for your Exchange mailbox is a pst file. In this configuration you may experience different issues sending and receiving email or working with meetings on your Calendar. Click the 'Click here ...' link for details on known problems with this configuration.

Contacts



Outlook does not make a suggestion to automatically complete email addresses. Primary Excha... The nickname cache is missing from your mailbox and the "Automatic name checking" option is enabled. In this situation, Outlook cannot make a suggestion to automatically complete email addresses. Click the 'Click here ...' link to see steps to resolve this problem.

Crash



The problematic add-in 'MsouPlug.OutlookPlug' was re-enabled by you Add-ins: Add-ins The 'MsouPlug.OutlookPlug' add-in was found in DoNotDisableAddinList in the registry. This addin was originally disabled by Outlook, but has been subsequently re-enabled by you. If Outlook is slow, unresponsive or crashing, you might want to disable this add-in.

For steps on disabling an add-in, click the 'Click here ...' link and then follow the steps in the 'Disabling an add-in that was re-enabled' section of the article.

Email message display

03/06/2017 08:40:31

(34 items)



Duplicate email messages or problems working with meetings.

Stores: Global

The Default e-mail delivery for your Exchange mailbox is a pst file. In this configuration you may experience different issues sending and receiving email or working with meetings on your Calendar. Click the 'Click here ...' link for details on known problems with this configuration.

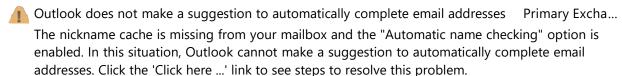
Email send/receive



Duplicate email messages or problems working with meetings

Stores: Global

The Default e-mail delivery for your Exchange mailbox is a pst file. In this configuration you may experience different issues sending and receiving email or working with meetings on your Calendar. Click the 'Click here ...' link for details on known problems with this configuration.



Exchange connection



Autodiscover information is incorrect due to cached information in the registry Current Profile:...

Outlook is using the Autodiscover information from

https://outlook.com/autodiscover/autodiscover.xml which is the URL specified in the registry information for your Outlook profile. Your maillbox is in Office 365, so the URL is not valid.

Click the 'Click here ...' link for information on how to resolve this issue.



Autodiscover information is incorrect due to cached information in the registry Current Profile:...

Outlook is using the Autodiscover information from

https://outlook.com/autodiscover/autodiscover.xml which is the URL specified in the registry information for your Outlook profile. Your maillbox is in Office 365, so the URL is not valid.

Click the 'Click here ...' link for information on how to resolve this issue.



Autodiscover information is incorrect due to cached information in the registry Current Profile:...

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03/06/2017 08:40:31

(34 items)



Autodiscover information is incorrect due to cached information in the registry Current Profile:... Outlook is using the Autodiscover information from

https://outlook.com/autodiscover/autodiscover.xml which is the URL specified in the registry information for your Outlook profile. Your maillbox is in Office 365, so the URL is not valid.

Click the 'Click here ...' link for information on how to resolve this issue.

Free Busy



A Your free/busy information may not be seen by other users Primary Exchange Mailbox: Calend... The Free/Busy Publish range stored in a hidden message in your mailbox is set to 0 months. Other users will be unable to see your free/busy information if they are not using the Exchange 2007 (or later) Availability Service to retrieve free/busy information. Update the 'Publish' value in the Outlook Free/Busy Options dialog box.

Mailbox folders



1 The Outlook SyncMonitor forced a full folder resync. Event Logs: Application Event Logs The Sent Items folder was forced to resync by the Outlook SyncMonitor.

Mailbox items missing or deleted



The Outlook SyncMonitor forced a full folder resync. Event Logs: Application Event Logs The Sent Items folder was forced to resync by the Outlook SyncMonitor.

Meetings or appointments



Duplicate email messages or problems working with meetings Stores: Global The Default e-mail delivery for your Exchange mailbox is a pst file. In this configuration you may experience different issues sending and receiving email or working with meetings on your Calendar. Click the 'Click here ...' link for details on known problems with this configuration.

A Your free/busy information may not be seen by other users Primary Exchange Mailbox: Calend... The Free/Busy Publish range stored in a hidden message in your mailbox is set to 0 months. Other users will be unable to see your free/busy information if they are not using the Exchange 2007 (or later) Availability Service to retrieve free/busy information. Update the 'Publish' value in the Outlook Free/Busy Options dialog box.

Missing feature

All Issues (34)

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Primary Exchange Mailbox: AutoDiscover
Primary Exchange Mailbox: AutoDiscover When you right-click a Calendar folder and then click Share, the 'Publish to WebDAV Server' is missing because your administrator made changes to the Sharing Policy for your organization or your personal mailbox.

Click the 'Click here ...' link for additional details on this issue.

Nickname cache



Outlook does not make a suggestion to automatically complete email addresses Primary Excha... The nickname cache is missing from your mailbox and the "Automatic name checking" option is enabled. In this situation, Outlook cannot make a suggestion to automatically complete email addresses. Click the 'Click here ...' link to see steps to resolve this problem.

Office 365



Autodiscover information is incorrect due to cached information in the registry Current Profile:... Outlook is using the Autodiscover information from

https://outlook.com/autodiscover/autodiscover.xml which is the URL specified in the registry information for your Outlook profile. Your maillbox is in Office 365, so the URL is not valid.

Click the 'Click here ...' link for information on how to resolve this issue.



Autodiscover information is incorrect due to cached information in the registry Current Profile:... Outlook is using the Autodiscover information from

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Click the 'Click here ...' link for information on how to resolve this issue.

Outlook is using the Autodiscover information from



Autodiscover information is incorrect due to cached information in the registry Current Profile:...

https://outlook.com/autodiscover/autodiscover.xml which is the URL specified in the registry information for your Outlook profile. Your maillbox is in Office 365, so the URL is not valid.

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All Issues (34)

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The address book information for your organization is probably out of date Cached Mode: Offl... The address list for your organization may not contain recent changes or additions because the Offline Address Book (OAB) files on your computer haven't been updated by Outlook in the last 46 days.

On the SEND/RECEIVE tab, click Send/Receive Groups and then click Download Address Book. If you receive an error, click the 'Click here ...' link for additional information.

Outbox folder



Duplicate email messages or problems working with meetings Stores: Global The Default e-mail delivery for your Exchange mailbox is a pst file. In this configuration you may experience different issues sending and receiving email or working with meetings on your Calendar. Click the 'Click here ...' link for details on known problems with this configuration.

Slowness



1 The Outlook SyncMonitor forced a full folder resync. Event Logs: Application Event Logs The Sent Items folder was forced to resync by the Outlook SyncMonitor.



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For steps on disabling an add-in, click the 'Click here ...' link and then follow the steps in the 'Disabling an add-in that was re-enabled' section of the article.

Synchronization



The Outlook SyncMonitor forced a full folder resync. Event Logs: Application Event Logs The Sent Items folder was forced to resync by the Outlook SyncMonitor.

WebDAV publishing



Primary Exchange Mailbox: AutoDiscover When you right-click a Calendar folder and then click Share, the 'Publish to WebDAV Server' is missing because your administrator made changes to the Sharing Policy for your organization or your personal mailbox.

Click the 'Click here ...' link for additional details on this issue.